

2025 ANNUAL LEADERSHIP CONFERENCE

# AGÉNDA

OCTOBER 22 - 24, 2025 | ST. LOUIS, MO

IPHCA

### BRANCHES > OF KNOWLEDGE <-

SESSION CATEGORIES

TRANSFORMATION +
INNOVATION CLINICAL

TRANSFORMATION +
INNOVATION OPERATIONS





TRANSFORMATION +
INNOVATION FINANCE

TRANSFORMATION +
INNOVATION DATA





WORKFORCE DEVELOPMENT PROMOTING THE VALUE OF CHCS





### > TUESDAY <

OCTOBER 21, 2025

| TIME              | EVENT                               |
|-------------------|-------------------------------------|
| 12:00 – 5:00 p.m. | Exhibit Hall Setup                  |
| 2:00 – 4:00 p.m.  | IPHCA Board of Directors<br>Meeting |

### > WEDNESDAY <

#### OCTOBER 22, 2025

| TIME                    | EVENT  |
|-------------------------|--|
| 8:00 a.m. – 6:00 p.m.   | Registration   |
| 7:00 a.m. – 6:00 p.m.   | Exhibit Hall Open  |
| 7:00 — 8:00 a.m.        | Breakfast in Exhibit Hall  |
| 8:00 - 10:00 a.m.       | Opening General Session  |
| 10:15 a.m. — 12:30 p.m. | Educational Sessions   |
| 12:30 - 1:30 p.m.       | Lunch in Exhibit Hall +<br>Prize Patrol                                  |
| 1:45 – 4:00 p.m.        | Educational Sessions   |
| 4:00 – 4:30 p.m.        | Community Board<br>Member Meet + Greet                                   |
| 4:00 – 6:00 p.m.        | Welcoming Reception +<br>Cocktail Hour in Exhibit<br>Hall + Prize Patrol |

### WEDNESDAY

#### OCTOBER 22, 2025

10:15 - 11:15 A.M.

| SESSION TITLE  | SPEAKER(S)  | TRACK      |
|--|---|------------|
| Ensuring an Equitable Approach -<br>Recent Advancements in Prenatal<br>Genetic Screening                             | <b>Jennifer Hoskovec</b> , MS, Vice President, Medical Affairs, Prenatal, BillionToOne  | CLINICAL   |
| An Integrated Care Model in<br>FQHCs - Treating the Whole Person<br>Regardless of Their Ability to Pay               | <b>James Hamilton</b> , MS, LCPC, Senior Director of Integrated Services, Promise Healthcare  | OPERATIONS |
| Eyes on Access 101: Children's<br>Vision and Eye Health in Illinois<br>Community Health Centers                      | Donna Fishman JD, Principal, Burrows Consulting MPH, Director, National Center for Children's Vision & Eye Health, Prevent Blindness; Stacy Baumgartner, Chief Executive Officer, Will County Community Health Center; Nathan Stackhouse, MD, MPH, Associate Chief Medical Officer, UI Health Mile Square Health Center | FINANCE    |
| Higher Rate of Guideline<br>Adherence for Kidney Disease<br>Testing in Illinois FQHCs Compared<br>to Other Providers | <b>Linda Fraunhofer</b> , MS, Director, Population<br>Health Initiatives, Labcorp   | DATA       |
| CHW Reimbursement in Action -<br>Wellness West's Approach  | Misty Drake, Executive Director, Wellness West<br>Nicole Milano, MSW, LCSW, Healthcare<br>Leader, Medical Home Network  | WORKFORCE  |
| Achieving Workforce Innovations<br>& Collaboration Through Multi-<br>Generational Perspectives                       | Janice Brathwaite, Chief Executive Officer and Founder, Workplace Transformations   | VALUE      |

### > WEDNESDAY <

#### OCTOBER 22, 2025

11:30 A.M. - 12:30 P.M.

| SESSION TITLE   | SPEAKER(S)  | TRACK      |
|---|---|------------|
| Enhancing Women's Health - Expanding Prenatal Care Services in Community Health Setting                   | <b>Nick Isaac</b> , Vice President of Administration;<br><b>Melonie Richardson</b> , MSN, APRN-FPA, FNP-BC, Chief Medical Officer, Promise Healthcare | CLINICAL   |
| Incorporating ZSI Into an FQHC  | Amanda Norris, Operations Manager -<br>Behavioral Health; Megan Miller,<br>Operations Manager - Medical, Community<br>Health Care, Inc.               | OPERATIONS |
| Mission vs Margin: Tackling Today's<br>Financial & Operational Pressures<br>in Community Health           | <b>Gab Sauder</b> , DNP, APRN, CPNP-PC, EDAC, Project Consultant, Capital Link  | FINANCE    |
| Innovations in Data and Analytics for Population Health Management  | <b>Andrew Hamilton</b> , RN, BSN, MS, Chief Information Officer, AllianceChicago  | DATA       |
| Build the Team Everyone Wants to<br>Join - Leadership Lessons from the<br>Frontlines of Care Coordination | <b>Kenyetta Watkins</b> , MHA, Manager of Care<br>Coordination, Chicago Family Health Center  | WORKFORCE  |
| Empowering Communities Through<br>Effective Grant Writing   | Nesha Brown, Senior Social Impact Consultant & Development Manager, Conqueror Consulting Group  | VALUE      |



#### OCTOBER 22, 2025

1:45 - 2:45 P.M.

| SESSION TITLE  | SPEAKER(S)   | TRACK      |
|--|--|------------|
| Clinical and Population Health<br>Partnership in Improving Breast and<br>Colon Cancer Screening Rates          | Miranda Hart, MD, Senior Medical Director<br>of Integrated Primary Care; Liliana Luna, BaSc,<br>Senior Manager of Patient Programs- Population<br>Health, Erie Family Health Centers   | CLINICAL   |
| Building Sustainability for CHWs-<br>New Billing Opportunities for<br>Community-Based Organizations in<br>2026 | Tracey Smith, DNP, PHCNS-BC, MS, Associate Executive Director for Public Health Practice, Illinois Public Health Association; Rachael Telleen, Executive Director of Workforce Development, The HAP Foundation   | OPERATIONS |
| Maximizing Medicare - The<br>Growing, Mission-Aligned<br>Opportunity Right in Front of You                     | <b>Michael Ceballos</b> , Senior Director, Value-Based<br>Care, Facktor  | FINANCE    |
| SDOH "Z Codes" - Impact<br>of Accurate Data Capture for<br>Removing Barriers                                   | Jackie King, MSHI, CCS, CPC, COC, Vice<br>President of Hospital Education Services,<br>ArchProCoding   | DATA       |
| The Art of Managing Conflict in CHCs   | <b>Aaron Helton</b> , MS-IOP, Senior Leadership<br>Consultant, Integrated Leadership Systems   | WORKFORCE  |
| Lake County Health Department<br>and Community Health Center -<br>A Transformation Toward Value-<br>Based Care | Toni Steres, DNP, APRN, FNP-C, AAHIVS, Director of Provider Operations, Lake County Health Department and Community Health Center Colleen Santos, RN, Associate Director, Healthcare Operations, Lake County Health Department and Community Health Center | VALUE      |



#### OCTOBER 22, 2025

3:00 - 4:00 P.M.

| SESSION TITLE   | SPEAKER(S)  | TRACK      |
|---|---|------------|
| The Benefits of Participating in Research for FQHCs – Maximizing Opportunities and Minimizing Challenges  | <b>Dennis Watson</b> , PhD, MA, MS, Senior Research<br>Scientist; <b>Dietra Kulicke</b> , BS, CHCEF, Vice<br>President of Integrated Care, Chestnut Health<br>Systems   | CLINICAL   |
| Strategic Positioning for Value-<br>Based Care - How FQHCs Can<br>Anchor Home and Community-<br>Based Networks for Dual-Eligible<br>Populations | <b>Akofa Bonsi</b> , Senior Vice President, Product<br>Strategy + Operations; <b>Mary Ellen Connington</b> ,<br>RN, MA, National Vice President for Network<br>Management, CINQCARE   | OPERATIONS |
| Moving Beyond G0511 to Maximize Reimbursements and Patient Outcomes   | Kathy Boedeker, Vice President, Carematix, Inc.   | FINANCE    |
| Care Model Transformation - Positioning FQHCs to Achieve the Quintuple Aim  | Talya Hellman, MPH, Director, Strategic<br>Initiatives; Abby Boyer, MS, BSN, VP, Older Adult<br>Healthcare Services; Amanda Lee, MBA, MSN,<br>PPCNP-BC, Director of Practice Transformation,<br>Access Community Health Network | DATA       |
| Health Professions Education Training-<br>Collaborative Learning to Address<br>LGBTQ + Cultural Competence and<br>Improve Patient Outcomes      | <b>Cecilia Hardacker,</b> MSN, RN, CNL, Director of Education, Howard Brown Health  | WORKFORCE  |
| Communicating the Value of Peer<br>Support Services in FQHCs  | Mark Mathews, Certified Peer Recovery Support Specialist, Greater Family Health   | VALUE      |

OCTOBER 23, 2025

| TIME                    | EVENT   |
|-------------------------|---|
| 7:00 a.m. – 5:00 p.m.   | Registration  |
| 7:30 a.m. – 4:00 p.m.   | Exhibit Hall Open   |
| 7:30 — 9:30 a.m.        | Breakfast with Exhibitors                                   |
| 8:00 - 9:45 a.m.        | CEO Breakout  |
| 8:00 — 9:45 a.m.        | Professional Staff Section<br>Meetings - Clinical + Finance |
| 10:00 a.m. – 12:15 p.m. | Educational Sessions  |
| 12:15 – 1:30 p.m.       | Lunch in Exhibit Hall +<br>Prize Patrol                     |
| 1:45 - 2:45 p.m.        | Educational Sessions  |
| 2:45 – 3:45 p.m.        | Break with Exhibitors +<br>Prize Patrol                     |
| 4:00 – 5:00 p.m.        | Educational Sessions  |
| 6:00 - 9:00 p.m.        | Thursday Evening Event                                      |

#### OCTOBER 23, 2025

10:00 - 11:00 A.M.

| SESSION TITLE  | SPEAKER(S)  | TRACK      |
|--|---|------------|
| Art or Science? Innovations in<br>Behavioral Health Clinical Practice<br>and Workforce Development                     | <b>Melissa Duplantis</b> , MD, PsyD, Chief Behavioral<br>Health Officer, Chicago Family Health Center   | CLINICAL   |
| Welcoming Doulas into Medicaid   | Ananya Stoller, MPH, PMP, Maternal Child<br>Health Program Manager; Tine Ndhlovu, MPP,<br>Maternal Child Health Program Coordinator,<br>CountyCare Health Plan                            | OPERATIONS |
| Building High-Performing Health<br>Centers - Lessons Learned from One<br>Center's 12-month, \$12 Million<br>Turnaround | <b>Erica McCallum</b> , MBA, CPA, Chief Financial Officer, Howard Brown Health;   | FINANCE    |
| Recruitment Analytics & KPIs: Using Data to Create Realistic Time to Hire Expectations Across the Full- Cycle Process  | <b>Clint Rosser</b> , Chief Executive Officer,<br>PracticeMatch   | DATA       |
| Building and Benefiting from an<br>Administrative Fellowship at Your<br>Health Center                                  | Elisabeth Brewington, MHA, MPH, Executive<br>Administrator; Kenzie Keisler, MHA,<br>Administrative Fellow, PrimeCare Health<br>Community Health Centers                                   | WORKFORCE  |
| Ready or Not, Here They Come!<br>Attracting, Activating and Retaining<br>the Medicare Population                       | Pete Fronte, MBA, President & Chief Executive Officer, Altura; Steven Castle, MD, Clinical Professor of Geriatric Medicine at UCLA, Clinical Director of Geriatrics at the VA Los Angeles |            |

VALUE

#### OCTOBER 23, 2025

11:15 A.M. - 12:15 P.M.

| SESSION TITLE   | SPEAKER(S)  | TRACK      |
|---|---|------------|
| Productivity and Burnout:<br>Practical Solutions  | Stacy Agosto, LCSW, CADC, BH/SUD<br>Consultant, Illinois Primary Health Care<br>Association   | CLINICAL   |
| State of the Union - Mobile<br>Healthcare and the Fight for Equity,<br>Funding, and the Future          | Maria Ferraris, MSPM, M.Ed, Executive<br>Director, Global Mobile Health Care Research<br>Consortium, Mission Mobile Medical                                   | OPERATIONS |
| Revenue Cycle Management in CHCs  | <b>Stacey Howe</b> , CH-CBS, CPMA, Director of Revenue Cycle Management, ArchPro Coding and Consulting  | FINANCE    |
| The Road to Value-Based Care with PHM   | <b>LuAnn K. Kimker</b> , RN MSN, PCMH-CCE<br>Senior Vice President Clinical Innovation<br>Azara Healthcare  | DATA       |
| Health Professional Recruitment and<br>Retention - Workforce Strategies<br>Through Education Incentives | Carla Cox, MPH, Primary Care Office<br>Administrative/Analyst; Kandice Kent, Health<br>Professional Resource Manager, Illinois<br>Department of Public Health | WORKFORCE  |
| Foundations of Grants Management - Building the Framework for Effective Stewardship                     | Brian Pavona, CPA, Partner, Forvis Mazars;<br>Catherine Gilpin, CPA, Partner, Forvis Mazars   | VALUE      |

OCTOBER 23, 2025

1:45 - 2:45 P.M.

| SESSION TITLE   | SPEAKER(S)   | TRACK      |
|---|--|------------|
| The Postpartum Yoga Nidra Program at PCC + Preventing Perinatal Depression: Introducing Center M                | Mary Sommers, MPS, CPM, IBCLC, Director of Perinatal Education Programs + Birth Center Operations, PCC Community Wellness; Lillian Lennox, LMHC, C-iRest®, E-RYT 500, LifeBreath Institute; Ellen Tilden, PhD, CNM, RN, FACNM, FAAN, Associate Professor, OHSU | CLINICAL   |
| Strategic Planning for Health<br>Centers - Best Practices for Long-<br>Term Success                             | Ann Marie Grimberg, M.Ed, Project Consultant for Health Operations + Facilities Planning, Capital Link   | OPERATIONS |
| 340B Hot Topics and Recent Events   | Hannah Rowell, Senior 340B Consultant, Draffin<br>Tucker   | FINANCE    |
| Remote Patient Monitoring for<br>Hypertension in FQHCs- Successes,<br>Challenges, and Lessons from the<br>Field | John Boyer, MD, Director of Quality + Population Health; Sophia Martinelli, MPH, Population Case Manager, Hamdard Health Alliance  | DATA       |
| Communication and Relationship<br>Building - Strengthening Your<br>Candidate Recruitment Experience             | <b>Clint Rosser</b> , Chief Executive Officer,<br>PracticeMatch  | WORKFORCE  |
| Hello, this is Alix! Reimagining Patient Calls with Conversational Artificial Intelligence                      | <b>Lauren Sullivan</b> , Chief Health Information<br>Officer, Howard Brown Health  | VALUE      |

OCTOBER 23, 2025

4:00 - 5:00 P.M.

| SESSION TITLE   | SPEAKER(S)   | TRACK      |
|---|--|------------|
| Enhancing Patient Care through Quality Navigation - A Transformational Approach in FQHCs                              | lan Jasenof, MD, FACOG, MHA, CPE,<br>Chief Medical Officer, Nathan Stackhouse,<br>MD, MPH, Associate Chief Medical Officer;<br>Michelle Martinez, DNP, RN, PCMH-<br>CCE, Administrative Nurse III (Quality Nurse<br>Manager), UI Health Mile Square Health Center  | CLINICAL   |
| Managing by Walking (or Driving) Around - Leading with Presence and Purpose   | Adrienne Mann, RN, BSN, Chief Innovation<br>Officer, Trainer, Coach, Coleman Associates  | OPERATIONS |
| Leave No Dollars Behind-<br>Leveraging Public Funding to<br>Optimize Maternal, Sexual, and<br>Reproductive Well-Being | Jordan Hatcher, MPH, Program Director; Kai<br>Tao, MPH, ND, FACNM, Principal of Impact &<br>Innovation, ICAN!  | FINANCE    |
| Health Equity Integrated Care<br>Coordination - Key Characteristics<br>Across the Illinois Health Care<br>Landscape   | Janae Price, MPH, Epidemiologist; Christine Dannhausen-Brun, MPH, Senior Research Specialist, University of Illinois College of Medicine Rockford (UICOMR)   | DATA       |
| Creating a Dental Assistant<br>Training Program   | Cheryl Lee, MS, Public Health Administrator/<br>Chief Executive Officer; Mandy Wenzel, MA,<br>Chief Organization and Strategic Officer;<br>Robert Whittaker, DMD, MD, Chief Clinical<br>Officer, Whiteside County Health Department<br>and Community Health Center | WORKFORCE  |
| Addressing Provider Resistance to<br>Value-Based Payment Programs   | <b>Art Jones</b> , MD, Chief Clinical Officer, Medical Home Network  | VALUE      |



OCTOBER 24, 2025

| TIME                    | EVENT  |
|-------------------------|--|
| 7:30 — 11:00 a.m.       | Registration   |
| 7:45 — 9:30 a.m.        | Continental Breakfast, Awards + Keynote Presentation |
| 9:45 - 10:45 a.m.       | Educational Sessions                                 |
| 11:00 a.m. – 12:00 p.m. | Roundtables  |



#### OCTOBER 24, 2025

9:45 - 10:45 A.M.

| SESSION TITLE   | SPEAKER(S)  | TRACK      |
|---|---|------------|
| Empowering Healthcare Professionals from Clinicians to CHWs - Illinois ADVANCE on Oral Health and Smoking Cessation | Costadina Aneziris, PharmD, BCGP, Clinical Pharmacist/Academic Detailer, Illinois ADVANCE   | CLINICAL   |
| Harnessing Automation and AI to<br>Safeguard Revenue and Deepen<br>Patient Relationships                            | Marisa Williams, Senior Account Executive, PointCare; Jimmy Marciano, Director of Sales, Vital Interaction                                | OPERATIONS |
| Maximizing Value - Getting the<br>Most Out of Your Managed Care<br>Contracts  | Imani Lewis, MHA, MPH, PCMH CCE, Director; Karen Brach, Managing Director, Sellers Dorsey   | FINANCE    |
| Evolving Provider Engagement<br>Models  | Daniel Rich, JD, Chief Operating Officer; Nancy<br>Robinson, Vice President, Provider Relations,<br>Meridian Health Plan of IL            | DATA       |
| Advancing Workforce Development<br>Through Comprehensive<br>Compensation Plans and<br>Operational Innovation        | <b>Kemi Alli</b> , MD, CoFounder + Managing Partner;<br><b>Elona Deprez</b> , CoFounder + Managing Partner,<br>Allied Executive Solutions | WORKFORCE  |
| NACHC Policy Update + Discussion  | Vacheria Keys, Vice President of Policy + Regulatory Affairs, National Association of Community Health Centers                            | VALUE      |

