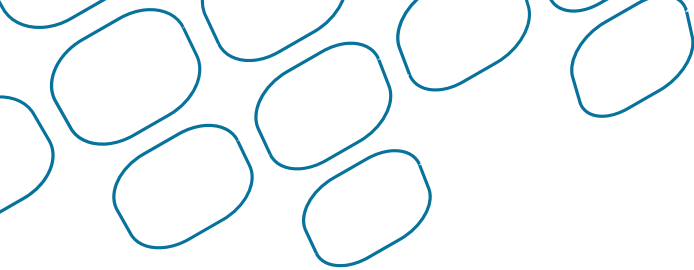




About IPHCA



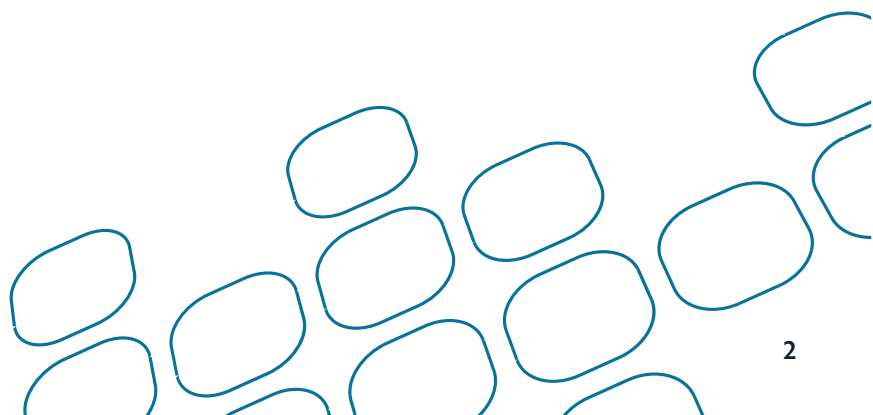
Who We Are

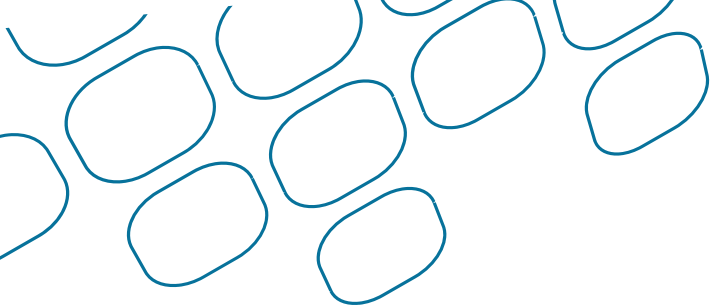
Established in 1982, the Illinois Primary Healthcare Association (IPHCA) is a nonprofit trade association of community health centers (CHCs) that proudly serves as Illinois's sole primary care association. IPHCA represents 54 organizational members—CHCs— that operate more than 400 sites in Illinois, Iowa, and Missouri. Funding is received from membership dues and various state and federal grants.

What We Do

IPHCA is committed to fulfilling its mission of helping communities help themselves by advocating and expanding community primary care services across Illinois, and assisting member organizations in fulfilling their goal of community empowerment through healthcare choice. By advocating on behalf of members' interests, IPHCA also advocates for underserved citizens and communities. Specifically, IPHCA:

- Fosters communication to resolve mutual problems and share successes
- Provides education and training to enhance the operation of health care services
- Advocates for the unique interests and contributions of CHCs
- Provides fiscal and management technical assistance to promote efficiency of CHC operations
- Assists in the recruitment and retention of professional clinical staff
- Develops and maintains information systems
- Promotes linkages between the membership, related organizations, and agencies





Who We Serve

IPHCA represents Federally Qualified Health Centers (FQHCs)—entities created by Congress to meet the health care needs of underserved communities and high-risk patients. These centers, also known as CHCs, fill a void by providing care for those whom other providers often do not serve.

Since FQHCs must, by law, serve the medically underserved regardless of their ability to pay, CHCs are located in geographic regions designated as having a shortage of medical providers who serve this population. In addition, the medically underserved may be low-income, uninsured, homeless, affected by HIV/AIDS, struggling with mental health or substance use disorders, and/or have special needs. In order to achieve the “federally qualified” status and, therefore, receive federal funding, CHCs must:

- Be governed by at least a 51% majority patient board who make decisions about programs, services, and expenditures;
- Be located in a medically underserved area or provide care to medically underserved populations;
- Provide comprehensive primary and preventive care, including dental and behavioral health;
- Employ physicians who are board certified or eligible for certification;
- Establish a formal relationship with one or more hospitals, which includes admitting privileges and 24-hour access to services; and,
- Submit comprehensive health plans for the geographic area served.

Our Mission

IPHCA positions its members to be the providers of choice within the communities they serve through advocacy, education, and technical assistance emphasizing the high-quality, accessible, and integrated health center model of care.



Memberships



Organizational Membership

[Apply Here](#)

Organizational membership is available to any entity that is a Federally Qualified Health Center (FQHC)—both those that receive Section 330 federal funding through primary care, homeless, migrant, or public housing grants and those that are designated as FQHC “Look-Alikes.”

Benefits:

- Legislative advocacy—representation, advocacy, and collective action with federal, state, city, and local governmental officials.
- Voting privileges—eligible to vote on certain matters through the Assembly of Delegates.
- Management and support—assistance in securing new funding sources, including consultation, advice, and other technical assistance regarding issues relating to CHC establishment, expansion, and operation.
- Leadership and networking—eligible for leadership and participation on IPHCA committees, as well as opportunities for mutual solving of administrative and clinical issues.
- Group purchasing—eligible to participate in the group purchasing organization.
- Education and training—discounts for educational and training events.
- Clinician recruitment and services—recruitment and placement of professional clinical staff in health centers, available at no cost.
- Community access—access to related national, statewide, and local organizations and agencies.
- Information—news, studies, surveys, and reports through IPHCA’s periodic and issue-specific publications help your CHC stay at the forefront.



Affiliate Membership

[Apply Here](#)

Affiliate membership is designed for organizations that support the association's mission and goals, and intend to pursue FQHC or FQHC Look-A-Like status.

Benefits:

- Legislative advocacy—representation, advocacy, and collective action with federal, state, city, and local governmental officials.
- Management and support—assistance in securing new funding sources, including consultation, advice, and other technical assistance regarding issues relating to CHC establishment, expansion, and operation.
- Leadership and networking—eligible for leadership and participation on IPHCA committees, as well as opportunities for mutual solving of administrative and clinical issues.
- Group purchasing—eligible to participate in the group purchasing organization.
- Education and training—discounts for educational and training events.
- Clinician recruitment and services—recruitment and placement of professional clinical staff in health centers, available at no cost.
- Community access—access to related national, statewide, and local organizations and agencies.
- Information—news, studies, surveys, and reports through IPHCA’s periodic and issue-specific publications help your CHC stay at the forefront.

Memberships



Associate Membership

[Apply Here](#)

Designed for foundations, community-based agencies, human service providers, government entities, and other organizations that support our goals and mission.

Benefits :

- Consultation, advice, and assistance from IPHCA experts can help your organization secure new funding sources.
- Discounted trainings and education sessions keep your team up-to-date on the latest healthcare trends, guidance, rules and recommendations.
- Included group purchasing membership gives your organization access to a powerful network of vendors and purchasers.
- Community access—access to related national, statewide, and local organizations and agencies.
- Information—news, studies, surveys, and reports through IPHCA’s periodic and issue-specific publications help your organization stay at the forefront.
- Clinician recruitment and services - recruitment and placement of professional clinical staff in health centers, available at no cost.



Business Membership

[Apply Here](#)

Business membership is available to companies that serve or partner with Community Health Centers.

Benefits:

- Connection to a thriving network of potential customers at national, statewide, and local health-focused organizations.
- Grow brand awareness and connect with an audience of thousands through branding on the IPHCA website and features in various digital communications.
- Discounted exhibitor opportunities let you share your brand message and network with industry professionals at IPHCA conferences and events.
- Discounted trainings and education sessions keep your team up-to-date on the latest healthcare trends, guidance, rules, and recommendations.
- Information—eligible to receive certain IPHCA publications.

Memberships



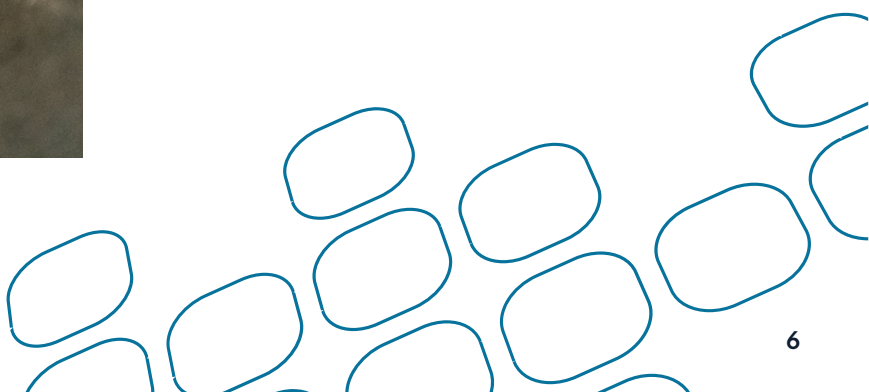
Network Membership

[Apply Here](#)

Network membership is available to any integrated service network that receives, or has received, funding from the Health Resources and Services Administration Integrated Services Development Initiative (ISDI), Shared Integrated Management Information Systems (SIMIS), or Health Center Controlled Network (HCCN) programs.

Benefits :

- Networking opportunities—eligible to attend meetings and take advantage of mutual solving of administrative and clinical issues.
- Network members are eligible to join IPHCA's group purchasing organization, giving your team access to a powerful network of vendors and purchasers.
- Discounted trainings and education sessions keep your team up-to-date on the latest healthcare trends, guidance, rules, and recommendations.
- Connection to a thriving network of potential customers at national, statewide, and local health-focused organizations.
- News, studies, surveys, and reports through IPHCA's periodic and issue-specific publications help your organization stay at the forefront.
- Information—eligible to receive certain IPHCA publications.



Leadership + Committees

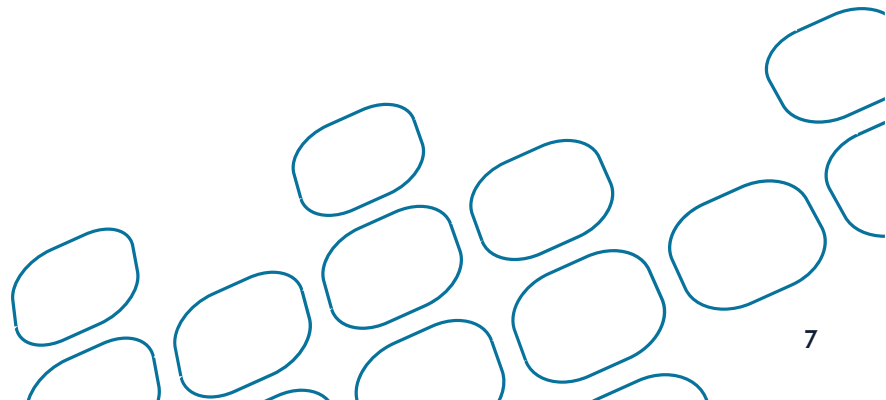
Leadership

IPHCA is governed by an Assembly of Delegates, a Board of Directors, and an Executive Committee. Duties and membership of each are as follows:

- The [Assembly of Delegates](#) consists of one delegate from each Organizational member of the Association and is the general governing body of the Association. It has the powers necessary to carry out the purposes of the Association, as set forth in the Bylaws.
- The [Board of Directors](#) consists of 14 Organizational Members—the Chair, the Immediate Past Chair, the Chair-Elect, the Secretary, the Treasurer, the President and Chief Executive Officer, the Chair of the Legislation and Public Policy Committee, and seven Regional Representatives.
- The [Executive Committee](#) consists of six Organizational Members, including the Chair of the Board of Directors, the Immediate Past Chair, the Chair-Elect, the Secretary, the Treasurer, and the Chair of the Legislation and Public Policy Committee. The Executive Committee has all powers not reserved for the Assembly of Delegates or the Board of Directors, which are necessary to set policy for and manage, control, and direct affairs on the property of the Association.

Administrative and Operations Committees

- The [Bylaws and Membership Committee](#) reviews membership status and makes recommendations for Association membership to the Executive Committee.
- The [Finance and Personnel Committee](#) oversees the policies and procedures, as well as the financial and budgetary decisions of the accounting/finance department of the Association. The committee also reviews and makes recommendations concerning Association personnel policies and procedures, position descriptions, organizational charts, policies and procedures for employee salary and performance appraisal administration, and employee benefits.
- The [Planning Committee](#) defines and guides the Association in meeting the goals of its strategic plan.
- The [Executive Compensation Committee](#) is charged with establishing an executive compensation philosophy. In addition, the committee recommends to the IPHCA Executive Committee total compensation (salary, incentive, benefit) levels for IPHCA's President and Chief Executive Officer.



❖ Leadership + Committees

Standing Committees

IPHCA operates six standing committees, each of which includes a Chair, Vice Chair(s), and representation from the four identified regions of the state—Chicago, Collar Counties, Northern and Central Illinois, and Southern Illinois. Members are nominated by the Chair of the Board of Directors. Specific responsibilities of each committee are as follows:

- The [Clinical Support Committee](#) is responsible for recommending clinical performance outcomes, recruitment and retention activities, and patient-centered medical home development activities.
- The [Community Development Committee](#) is responsible for recommending strategies for building CHC capacity, including input on expansion planning and shortage designations.
- The [Compliance and Risk Management Committee](#) is responsible for recommending risk management education and service goals and corporate compliance training.
- The [Diversity, Equity, and Inclusion Committee](#) develops strategies and recommendations to support IPHCA as it works to amplify meaningful dialogue and actions specific to the principles of diversity, equity, and inclusion for the membership and association.
- The [Insurance Committee](#) is responsible for recommending activities and education related to Illinois's health insurance exchange, accountable care organizations, Medicare, and all Medicaid managed care programs.
- The [Legislation and Public Policy Committee](#) is responsible for recommending the Association's advocacy agenda.
- The [Operations Committee](#) is responsible for training and technical assistance activities around health center finance and operations policies and procedures.



GOVERNMENT AFFAIRS

IPHCA advocates for its members through communication between the Association, the Illinois General Assembly, the U.S. Congress, and the executive branches at both the state and federal levels. The Governmental Affairs Department implements the Association's legislative agenda and advocates on behalf of individual member requests to legislators.

Staff Contacts: [Cyrus Winnett](#) and [Amber Kirchhoff](#)

HEALTH PROFESSIONAL SHORTAGE AREAS AND MEDICALLY UNDERSERVED AREAS/POPULATIONS

IPHCA staff works with the Health Resources and Services Administration (HRSA) and the Illinois Department of Public Health Center for Rural Health to obtain shortage designations in medically underserved areas. This information ensures health centers can receive federal grant funding to provide healthcare, and that their clinicians can qualify for the federal loan repayment program.

Staff Contact: [Barry Lacy](#)

CLINICAL QUALITY IMPROVEMENT AND CHRONIC DISEASE PREVENTION

IPHCA promotes the improvement of quality healthcare in CHCs by working with HRSA to establish core quality performance indicators and efficient means to gather the data necessary to measure them. Specific chronic disease education is regularly planned.

Staff Contacts: [Ashley Colwell, MS, PHR](#); [Naila Quraishi, MPH, PCMH, CCE](#) and [Megan Williams, MS](#)

CLINICIAN RECRUITMENT AND WORKFORCE DEVELOPMENT

IPHCA provides, at no cost to Organizational and Associate members, extensive recruitment services resulting in the placement of qualified clinicians in health centers. IPHCA's Recruitment and Workforce Development Network serves to pool the resources of IPHCA members by sharing best practices, facilitating education, and increasing communication among health center staff.

Staff Contacts: [Ashley Colwell, MS, PHR](#) and [Emma Kelley, MHA](#)

EDUCATION & PROFESSIONAL DEVELOPMENT

IPHCA provides educational, professional, and project expertise on a wide variety of topics and supplies resources for instructor-led courses, a resource library, and educational programming. IPHCA offers on-site training sessions and multiple webinars each year on topics varied by functional areas of CHC operations. In addition, IPHCA hosts an Annual Leadership Conference.

Staff Contact: [Kathryn Doolin](#)

COMMUNICATIONS

IPHCA provides professional external communications and media relations across the state of Illinois. Additionally, the department maintains the IPHCA website and social media accounts, produces quarterly digital publications and bi-weekly updates, and is responsible for annually updating the membership directory.

Staff Contacts: [Beth Fox](#) and [Alexis Ramay](#)

DATA ANALYSIS

IPHCA produces detailed graphical analyses of several reports which condense complex and voluminous amounts of population and service data into easily understood charts used in legislative advocacy, as well as baseline and comparative reports for IPHCA members. IPHCA members use these reports to compare themselves with other CHCs in Illinois and across the nation.

Staff Contact: [Susan Gaines](#)



FINANCIAL SERVICES

The financial services staff serve as a resource to IPHCA members on financial and operational matters, including Medicaid reimbursements, providing technical assistance, and a wide variety of educational programming.

Staff Contact: [Susan Gaines](#)

HEALTH PROFESSIONS TRAINING

IPHCA staff use their expertise and experience in working with health professions training programs and health centers to connect students to health centers. IPHCA works with the National Health Service Corps Scholars and other highly motivated students with demonstrated interest and experience in primary care in underserved communities. IPHCA continues to work toward the ultimate goal of building a pipeline of clinicians interested in careers in CHCs. IPHCA also conducts sessions to educate clinical students early in their academic program.

Staff Contact: [Ashley Colwell, MS, PHR](#)

ORAL HEALTH SERVICES

IPHCA provides oral health expertise to member health centers through individual technical assistance, Dental Directors meetings, educational opportunities and oral health articles, and updates in digital publications.

Staff Contact: [Cristina McKay, MPH, PCMH, CCE](#)

BEHAVIORAL HEALTH

IPHCA provides training and technical assistance related to behavioral health and substance use disorders.

Staff Contact: [Staci Ashmore, MA](#)

EMERGENCY PREPAREDNESS

IPHCA helps health centers prepare for emergency and disaster situations, build emergency response and management capacities, develop emergency preparedness plans, emergency communication strategies, trainings, and exercise designs.

Staff Contact: [Paula Campbell](#)

PRIMARY HEALTH PURCHASING ALLIANCE

IPHCA's Primary Health Purchasing Alliance (PHPA) is a group purchasing organization that leverages the purchasing power of IPHCA members, allowing them to save money on products and services they already use. These services include medical and dental supplies, payroll processing, patient communications, pharmaceuticals, and more. IPHCA members can access products and services from affiliated vendors at no cost, and with no volume requirements or limitations.

Staff Contact: [Kathryn Doolin](#)

RISK MANAGEMENT

IPHCA provides the highest quality services to members in the development of effective risk management tools and practices. With the Compliance and Risk Management Committee, IPHCA formalizes and enhances its efforts in this critical area.

Staff Contacts: [Ashley Colwell, MS, PHR](#) and [Susan Gaines](#)

PATIENT-CENTERED MEDICAL HOME

IPHCA staff works with members on the integration of Patient-Centered Medical Home (PCMH) and quality incentives. IPHCA has developed a comprehensive multi-year training and technical assistance plan to support members in attaining PCMH recognition through well-known national entities, which includes an online library with user-friendly tools and resources that members can use for the PCMH recognition process.

Staff Contacts: [Naila Quraishi, MPH, PCMH, CCE](#) and [Cristina McKay, MPH, PCMH, CCE](#)



Staff Directory

IPHCA Leadership Team



Ollie Idowu, JD, MPH

President & Chief Executive Officer

📞 (217) 541-7327 ✉️ oidowu@iphca.org

Contact me for: Association operations and activities, contracts, health care policy, governmental affairs, legislation and advocacy.



Cheri Hoots Tabor, RN

Chief Operating Officer

📞 (217) 541-7413 ✉️ choots@iphca.org

Contact me for: Health center operations including financial services and community development, clinical operations including quality improvement, chronic disease prevention/control and workforce development, human resources, strategic planning, federal and state funding opportunities, health center data, behavioral health integration, and state and federal statutes/regulations.



Robert Seipel, MBA, CPA

Chief Financial Officer

📞 (217) 353-1244 ✉️ rseipel@iphca.org

Contact me for: Membership dues and invoicing questions.

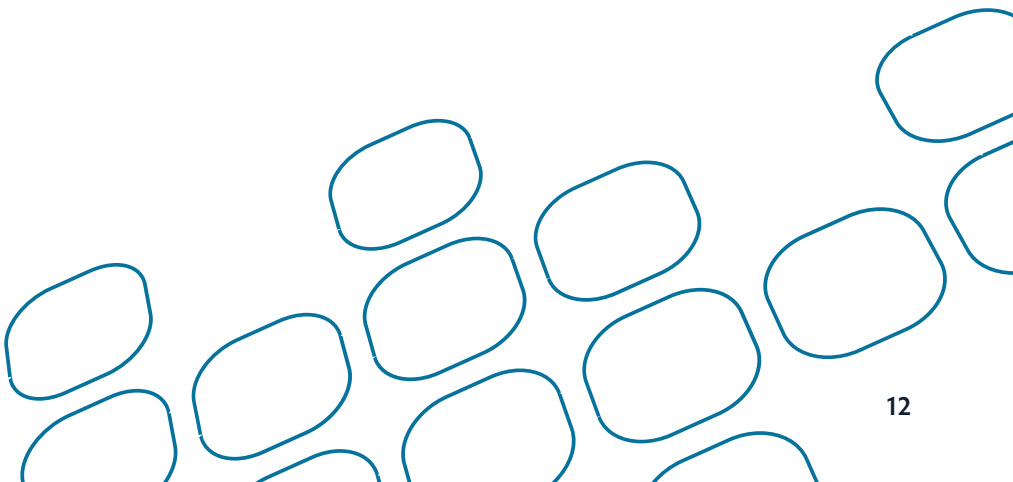


Cyrus Winnett

Chief Public Affairs Officer

📞 (217) 541-7374 ✉️ cwinnett@iphca.org

Contact me for: Legislative or policy initiatives that may impact health centers and their patients, IPHCA's state and federal legislative agenda.



IPHCA Staff



**Naila Al Hasni, MPH,
PCMH, CCE**

Clinical Quality Improvement Manager

📞 (312) 692-3007 ✉️ nalhasni@iphca.org

Contact me for: IDPH grant activities regarding immunization coverage, HRSA PCA grant-related activities, technical assistance, quality improvement, UDS clinical indicators, and technical assistance related to Patient Centered Medical Homes.



Staci Ashmore, MA

Behavioral Health Program Manager

📞 (217) 541-7420 ✉️ sashmore@iphca.org

Contact me for: Training and technical assistance related to behavioral health programming, Mental Health First Aid training, substance use disorder treatment resources and the Behavioral Health Peer Group.



Emily Bensko

Executive Assistant

📞 (217) 541-7304 ✉️ ebensko@iphca.org

Contact me for: Administrative support functions, event registration, and committees.



Connor Bertrand

Program Coordinator-Health Equity Grants

📞 (217) 691-0629 ✉️ cbertrand@iphca.org

Contact me for: Questions regarding the Health Equity or CMS Navigator grants, outreach questions.



Paula Campbell

Director of Health Equity
& Emergency Preparedness Response

📞 (217) 541-7318 ✉️ pcampbell@iphca.org

Contact me for: Outreach and enrollment, health insurance marketplace training and technical assistance, emergency preparedness and health equity opportunities.



Ashley Colwell, MS, PHR

Vice President of Clinical Services
& Workforce Development

📞 (217)-541-7309 ✉️ acolwell@iphca.org

Contact me for: Chronic disease grant projects, oral and behavioral health, clinical leaders training, Medical Directors Network, workforce development initiatives, clinician recruitment, health professions outreach, NHSC/IDPH scholarship and loan repayment programs, compliance and risk management.



Cassandra Curry

Membership & Training Coordinator

📞 (217) 541-7397 ✉️ ccurry@iphca.org

Contact me for: Any membership or training needs.



Katie Doolin

Director of Training and Member Services

📞 (217) 492-5632 ✉️ kdoolin@iphca.org

Contact me for: Member services, trainings, and Annual Conference.



Beth Fox

Director of Communications

📞 (217) 541-7313 ✉️ bfox@iphca.org

Contact me for: Marketing, communications, social media, website questions, digital and print content, Health Source™ and I-MAIL.



Susan Gaines

Vice President of Community Development
& Financial Services

📞 (217) 541-7409 ✉️ sgaines@iphca.org

Contact me for: CHC operations, financial, FQHC billing, data analysis, compliance, scope and community development.



Jean Garner

HR/Accounting Coordinator

📞 (217) 541-7305 ✉️ jgarner@iphca.org

Contact me for: Employee benefits, benefit-related issues including insurance, personnel matters, and internal policy and procedure.



Jennifer Howard

Associate Director of Accounting

📞 (217) 541-7359 ✉️ jhoward@iphca.org

Contact me for: Membership dues and invoice questions.



Corrinne Jordan

Accounting Manager

📞 (217) 541-7411 ✉ cjordan@iphca.org

Contact me for: Membership dues and invoice questions.



Emma Kelley, MHA

Manager of Workforce Development

📞 (217) 541-7396 ✉ ekelley@iphca.org

Contact me for: Clinician recruitment and retention, clinician training, comprehensive workforce planning and pipeline building, network management, resources, and grants management.



Amber Kirchhoff

Associate Vice President of Public Policy + Governmental Affairs

📞 (219) 670-4806 ✉ akirchhoff@iphca.org

Contact me for: Legislative or policy initiatives that may impact health centers and their patients, IPHCA's state and federal legislative agenda.



Barry Lacy

Associate Director of Community Development

📞 (217) 541-7379 ✉ blacy@iphca.org

Contact me for: HPSA scores, MUA/P designations, section 330 grant application research and analysis support and CHC site maps.



Cristina McKay, MPH, CCE

Senior Manager of Clinical Integration

📞 (217) 541-7373 ✉ cmckay@iphca.org

Contact me for: Grant-funded program implementation, training and technical assistance, National Network for Oral Health Access (NNOHA) activities, Dental Directors Network support, and technical assistance related to Patient Centered Medical Homes.



Alexis Ramay

Creative Brand Manager

📞 (217) 691-1966 ✉ aramay@iphca.org

Contact me for: Social media, website questions, digital and print content, Health Source™ and I-MAIL.



Grecia Rodriguez, MHI, MPH

Health IT Project Director

📞 (312) 692-3016 ✉ grodriguez@iphca.org

Contact me for: Health IT and HCCN.



Raj Savalia

Project Manager + Creative Producer

📞 (708) 997-1828 ✉ rsavalia@iphca.org

Contact me for: SDOH, practice transformation, and IPHCA's Health Talks podcast Headshot.



Joe Tosetti

Vice President of System Operations

📞 (217) 541-7357 ✉ jtosetti@iphca.org

Contact me for: IT services



Riley Wilkins

Facilities Manager

📞 (217) 541-7473 ✉ rwilkins@iphca.org

Contact me for: Custodial services, building operations, security and maintenance.



Megan Williams, MS

Public Health Initiatives Manager

📞 (217) 541-7463 ✉ mwilliams@iphca.org

Contact me for: Chronic disease activities, diabetes, hypertension, HIV and PrEP, and Community Health Worker information.



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