

IPHCA  AllianceChicago

**ANNUAL
LEADERSHIP CONFERENCE**

AGENDA

OCTOBER 4-6, 2023

Better Together: Aligning Mission, Values, + Goals

CONFERENCE TRACKS

**TRANSFORMATION
+
INNOVATION
CLINICAL**

CLINICAL STAFF

**PROMOTING
THE VALUE
OF FOHCS**

ALL ATTENDEES

**TRANSFORMATION
+
INNOVATION
FINANCE**

**C-SUITE
EXECUTIVES +
ALL ATTENDEES**

**DIVERSITY
EQUITY
INCLUSION**

ALL ATTENDEES

**TRANSFORMATION
+
INNOVATION
OPERATIONS**

**C-SUITE
EXECUTIVES +
ALL ATTENDEES**

WORKFORCE

ALL ATTENDEES

See the intended audience for each track.



TUESDAY, OCTOBER 3, 2023

DAILY OVERVIEW

10:00 a.m. – 5:00 p.m.

Registration

12:00 – 5:00 p.m.

Exhibit Hall Set Up

2:00 – 4:00 p.m.

IPHCA Board of Directors Meeting
Room: Schaumburg F

1:00 – 3:00 p.m.

SUPR Group Meeting
Room: Schaumburg E

1:00 – 5:00 p.m.

Academic Programs/CHC Workshop
Room: Euphoria





WEDNESDAY, OCTOBER 4, 2023

DAILY OVERVIEW

8:00 a.m. – 6:00 p.m.

Registration

7:30 a.m. – 5:00 p.m.

Exhibit Hall & Gallery of Success Open

7:30 – 8:15 a.m.

Breakfast in Exhibit Hall

8:30 – 10:00 a.m.

Opening General Session

10:15 a.m. – 4:00 p.m.

Educational Sessions

12:30 – 1:30 p.m.


Lunch in Exhibit Hall

4:00 – 4:30 p.m.

Clinical Leaders Gather & Network

4:30 – 6:00 p.m.

Cocktail Hour in Exhibit Hall



WEDNESDAY, OCTOBER 4, 2023

10:15 - 11:15 A.M.

EDUCATIONAL SESSION

SPEAKERS

TRACK

Healthcare Partners Addressing Homelessness

Bruce Doblin, MD, MPH, Senior Medical Director, Heartland Alliance Health; Sharon Langshur, MD, MSC, Research Project Coordinator, Northwestern University Feinberg School of Medicine



Are You Compliant with Federal Requirements for Employee Benefits & Employee Classification?

Cassie Korando, JD, General Counsel, Shawnee Health; Jeffrey Cooper, CMA, MACC, Chief Financial Officer, Shawnee Health



How To Promote Hypertension Self-Management in Diverse Populations

Sara Saunders, DNP, ARNP, FNP-C, Clinical Unit Director, Certintell Telehealth with JoinCareTeam; Lizzy Becker, DrPH, MBA, Senior Vice President of Strategic Partnerships, Certintell Telehealth



Optimizing Use of athenaOne

Fred Rachman, MD, Chief Executive Officer, AllianceChicago



Measuring Inclusion: Creating a Culture of DEI Accountability

Molly Robey, PhD, Officer of Diversity, Equity, & Inclusion, Chestnut Health Systems



Community Health Elective in OB/GYN: Spotlighting CHCs in Academic Programs to Promote the Value of FQHCs & As a Workforce Pathway

Emily MacDonald, BSN, RN, Director of Business Operations, Erie Family Health Centers; Tracy Irwin, MD, MPH, Hospira Foundation Endowed Medical Director of Reproductive Health, Erie Family Health Centers





WEDNESDAY, OCTOBER 4, 2023

11:30 A.M. - 12:30 P.M.

EDUCATIONAL SESSION

SPEAKERS

TRACK

Recovery Management Checkups for Primary Care Settings: Future Directions for an Evidence-Based Substance Use Treatment & Retention Intervention

Dennis Watson, PhD, Senior Research Scientist, Chestnut Health Systems; Nicole Gastala, MD, Director of Behavioral Health & Addiction, Mile Square Health Center, University of Illinois at Chicago



Medicare in 2023. What's new? What's changing? What do we need to revisit?

Rebekah Wallace Pardeck, CMPE, CPC, CPCO, President, Achieve Revenue Management



Advancing Illinois Data & Analytics Infrastructure

Andrew Hamilton, RN, BSN, MS, Chief Informatics Officer, AllianceChicago



Health Centers Utilize Population Health to Improve Quality Performance

Justin Neece, Chief Executive Officer, i2i Population Health



Resources for the Newly-Arrived Illinoisan: Caring for Migrants

Andrea Kovach, Senior Attorney, Shriver Center on Poverty Law; Daniela Velez-Clucas, Staff Attorney, Health Justice/Immigrant, Shriver Center on Poverty Law



Good Communication Between Healthcare Executives & Medical Education Professionals

Ian Jasenof, MD, MHA, CPE, Chief Medical Officer, Mile Square Health Center, University of Illinois at Chicago



WEDNESDAY, OCTOBER 4, 2023

1:45 - 2:45 P.M.

EDUCATIONAL SESSION

SPEAKERS

TRACK

Value Based Care for the Clinician

Daniel Vicencio, MD, CPHQ, HCQM, CPHIMS, Chief Medical Officer (Interim), Near North Health



Illinois FQHC Medicaid Market Share

Jill Hayden, Director, Sellers Dorsey



Empanelment for High Quality & High Functioning Care Teams

Stacy Bunton, Program Director/Health Center Manager, Shawnee Health



Climate Change: It's More Than Just Your Carbon Footprint

Shelly Sital, MPH, Director of Public Health Initiatives, AllianceChicago; Bruce Doblin, MD, MPH, Senior Medical Director, Heartland Alliance Health; Daniel Horton, PhD, Assistant Professor, Northwestern University



A Pitch for SMBP: Leveraging Technology to Manage Hypertension

Geetha Govindarajan, MD, PhD, MPH, Director of Clinical Innovation, Friend Health; Aisha Khan, MD, MBA, Clinical Program Manager (Grant Funded Projects), Friend Health; Gabriela Villalobos, Population Health Manager, Settlement Health



Making the Business Case for Grow-Your-Own Training Models

Mary Blankson DNP, APRN, FNP-C, FAAN, Chief Nursing Officer, Community Health Center, Inc.





WEDNESDAY, OCTOBER 4, 2023

3:00 - 4:00 P.M.

EDUCATIONAL SESSION

SPEAKERS

TRACK

Lowering Barriers to Medications to Treat Opioid Use Disorder: Illinois Medication Assisted Recovery Now Telehealth Hotline

Maria Bruni, PhD, Senior Vice President, Family Guidance Centers, Inc.; Nicole Gastala, MD, Director of Behavioral Health & Addiction, Mile Square Health Center, University of Illinois at Chicago; Sarah Richardson, MA, Grants Research Specialist, Chicago Department of Public Health



Good Faith Estimates: Where are We Now?

Rebekah Wallace Pardeck, CMPE, CPC, CPCO, President, Achieve Revenue Management



Emerging Cyber Security Threats: How to Keep Your Health Center Safer

Tangina Sultana, Cyber Security Analyst, AllianceChicago; Matt Sterling, Senior Director of Information Technology, AllianceChicago



Optimizing athenaPractice for Reporting Needs

Olivia Vitolo, LPN, HIT Practice Coordinator, AllianceChicago; Amy Yarrington, MA, HIT Coordinator, AllianceChicago



An Analysis of Birth Center Care at a FQHC: A Birth Justice Model of Care

Mary Sommers, MPS, CPM, LPN, IBCLC, Director of Birth Center Operations & Perinatal Education Programs, PCC Community Wellness Center; Annette Payot, CNM, Director of Midwifery, PCC Community Wellness Center



Digital Health and Workforce Burden: More Chaos or Cure?

Fred Rachman, MD, Chief Executive Officer, AllianceChicago





THURSDAY, OCTOBER 5, 2023

DAILY OVERVIEW

7:00 a.m. – 5:00 p.m.

Registration

7:00 a.m. – 4:00 p.m.

Exhibit Hall & Gallery of Success Open

7:30 – 9:30 a.m.

Breakfast with Exhibitors

9:00 – 9:45 a.m.

Professional Staff Section Meetings

10:00 a.m. – 5:00 p.m.

Educational Sessions

12:15 – 1:30 p.m.


Lunch in Exhibit Hall

2:45 – 3:45 p.m.

Break with Exhibitors + Prize Patrol

6:00 – 9:00 p.m.

Member Event - Top Golf





THURSDAY, OCTOBER 5, 2023

10:00 - 11:00 A.M.

EDUCATIONAL SESSION

SPEAKERS

TRACK

Successful Medical-Dental Integration to Improve Patient Outcomes

Geisel Collazo, MD, Clinical Assistant Professor, University of Illinois at Chicago; Donisha Reed, MPH, Director, Population & Community Health, TCA Health; Cristina McKay, MPH, PCMH CCE, Senior Manager of Clinical Integration, IPHCA



The Federal Audit of the Future

Catherine Gilpin, CPA, Managing Director, FORVIS, LLP



Preparing for Your Operational Site Visit: Best Practices from the Field

Michelle Layton, RN, BSN, MBA, Managing Director, Infidium Consulting, LLC; Jennifer Genua-McDaniel, CHCEF, Chief Executive Officer, Genua Consulting, LLC



AI Driven Innovation in a Value Based World

Huzefa Dossaji, MEd, PharmD, Chief Executive Officer, Vivyo Group; Ashish J. Abraham, MD, MBA, Co-founder and President, Foresight Health Solutions



Integrating Principles and Practices of Diversity, Equity, and Inclusion into a Behavioral Health Practice & Primary Care Settings

David Prabhu, Director of Business Development, Array Behavioral Care; Jamie Evans, MD, MPH, Medical Director of OnDemand Care and Clinician Engagement, Array Behavioral Care; Leroy Arenivar, MD, Medical Director of Scheduled Care, AtHome Care, and Clinician Engagement, Array Behavioral Care



Provider Recruitment Strategy: Transform the Way You Hire

Javier D. Landivar, MBA, CHC, FACHE, Vice President of Business Development & Medical Services Administration, Access Community Health Network





THURSDAY, OCTOBER 5, 2023

11:15 A.M. – 12:15 P.M.

EDUCATIONAL SESSION

SPEAKERS

TRACK

Beyond PRAPARED

Sarah Miller, MSW, Clinical Case Management Coordinator, Shawnee Health



340B National Discussion

Vacheria Keys, JD, Director, Policy & Regulatory Affairs, National Association of Community Health Centers; Cyrus Winnett, Chief Public Affairs Officer, IPHCA



Tackling FQHC Governance in a Post-Pandemic World

April Schweitzer, JD, Partner, Nixon Peabody; Angela Curran, JD, LLM, President & Chief Executive Officer, Pillars Community Health



Evaluating New Health Information Technology: EHR Replacement & Beyond

Andrew Hamilton, RN, BSN, MS, Chief Informatics Officer, AllianceChicago; Fred Rachman, MD, Chief Executive Officer, AllianceChicago



Data Collection Strategies for SDOH, SOGI, HIV, Race & Ethnicity

Jennifer Calohan, RN, TQMP, SOLC, SSBBC Owner/Principal Consultant, CURIS Consulting



Ensuring Compliance with Recently Effective and Upcoming Illinois and Federal Employment Laws and Mandates

Cassie Korando, JD, General Counsel, Shawnee Health





THURSDAY, OCTOBER 5, 2023

1:45 - 2:45 P.M.

EDUCATIONAL SESSION

SPEAKERS

TRACK

Medicaid Innovation Collaborative Project

Michelle Reed, MBA, CPC/RN, Clinical Education & Digital Support Manager, Heartland Health Services; Austin Howald, MSW, LSW, Director of Integrated Community Services, Chestnut Health Systems; Brandi Clark, MS, Vice President of Digital Care for OSF OnCall, OSF Healthcare



Forecasting & Strategic Planning

Catherine Gilpin, CPA, Managing Director, FORVIS, LLP; Brian Pavona, CPA, FHFMA Partner - Healthcare Audit and Advisory, FORVIS, LLP



What to Expect When You're Expecting Change

Angela Curran, JD, LLM, President & Chief Executive Officer, Pillars Community Health; Liz Sant, Consultant, Pillars Community Health



The Role of CHCs in Healthcare & Public Health Post Public Health Emergency

Shelly Sital, MPH, Director of Public Health Initiatives, AllianceChicago; Amy Valukas, MPH, Chief Population Health Officer Erie Family Health Centers



Who Belongs: Incorporating the "B" in Your DEI Work/Strategy for an FQHC

Kellie Medious, MBA, Associate Vice President of Patient Access Operations & DEI Officer, Erie Family Health Centers; Kevin Davis, Senior Director of Marketing & Brand Strategy, Erie Family Health Centers; Rebeca Covarrubias, MHA, Associate Director of Patient Access Operations, Erie Family Health Centers



Apprenticeships 101: Medical Assistant, Dental Assistant, and Community Health Worker Pipeline Programs

Jana Cantrell, MBA, Dental Health Center Manager, Shawnee Health; Emily Pierce, CMA, LPN, BLS Instructor, School-Based Health Center Nurse Manager, Shawnee Health; Sarah Miller, MSW, Clinical Case Management Coordinator, Shawnee Health; Cassie Korando, JD, General Counsel, Shawnee Health





THURSDAY, OCTOBER 5, 2023

4:00 - 5:00 P.M.

EDUCATIONAL SESSION

SPEAKERS

TRACK

Screen4Success.org: A Dynamic Website to Support FQHCs Screen for Health & Wellness

Barbara Estrada, MS, Director GAIN Coordinating Center, Chestnut Health Systems, Inc.



Clinically Integrated Networks: Build, Buy or Stay on the Sidelines

Art Jones, MD, Principal, Health Management Associates



Strategic Planning: Aligning Mission, Values, & Goals

Beth Edwards, MSN, RN, CNL, CPNP-PC, EDAC, Health Center Operations & Facilities Planner, Capital Link; Lisa Kilawee MPA, VP Strategy & Development, Promise Healthcare; Jennifer Henry, MBA, RN, Chief Executive Officer, Promise Healthcare



TMI? Dealing with External Information in the EMR

Fred Rachman, MD, Chief Executive Officer, AllianceChicago; Andrew Hamilton, RN, BSN, MS, Chief Informatics Officer, AllianceChicago



SDOH: The Key to Enhancing Access & Health Equity

Jennifer Calohan, RN, TQMP, SOLC, SSBBC Owner/Principal Consultant, CURIS Consulting



Medical Assistant Career Ladders as a Recruitment & Retention Strategy

Mary Blankson DNP, APRN, FNP-C, FAAN, Chief Nursing Officer, Community Health Center, Inc.





FRIDAY, OCTOBER 6, 2023

DAILY OVERVIEW

7:00 a.m. – 11:00 a.m.

Registration

7:00 a.m. – 8:15 a.m.

Continental Breakfast

8:30 – 10:45 a.m.

Educational Sessions

11:00 a.m. – 12:00 p.m.

Roundtables

12:15 – 1:30 p.m.

Closing Luncheon





FRIDAY, OCTOBER 6, 2023

8:30 – 9:30 A.M.

EDUCATIONAL SESSION

SPEAKERS

TRACK

The Problem with Problem Lists

Jeffrey Panzer, MD, Director of Innovation at AllianceChicago and Physician at Tapestry 360 Health; Abbey Ekong, MA, Research Manager, AllianceChicago



Using the Federal Tort Claims Act Program to Preserve Limited Financial Resources

Michael Dowell, JD, Partner, Hinshaw



UDS Modernization: HRSA UDS+ Program and Using Data & Analytics to Navigate the Changing Healthcare Landscape

Andrew Hamilton, RN, BSN, MS, Chief Informatics Officer, AllianceChicago



Applying Lean Process Improvement Principles to Health Center Outreach, Enrollment Workflows & Processes

Ted Henson, Director, Health Center Growth & Development, National Association of Community Health Centers; Paula Campbell, Director of Health Equity & EP Response, IPHCA; Mindy Hangsleben, COO, Varyn Consulting



The Pursuit of Equity: Evidence, Reality & Opportunity

Nivedita Mohanty, MD, Chief Research Officer, AllianceChicago; Lynne Bergero, MHSA, CPHQ, Senior Quality Improvement Facilitator, Telligen



Expanding the Reach of Clinician Impact

Alice Eggleston, PA-C, MPH, Clinical Research Scientist, AllianceChicago; Aesha Patel, DNP-FNP, Clinical Director of Innovation & Transformation, Sandi Tenfelde, PhD, APRN, WHNP-BC, Associate Professor and Director of the Women's Health/Gender Related Nurse Practitioner Program, Susan Pereyra, BA, RN, MPA, Women's Health Manager, Tapestry360 Health; Jenn Morrison, APN, MPH, Pediatric Nurse Practitioner, IWS Family Health





FRIDAY, OCTOBER 6, 2023

9:45 - 10:45 A.M.

EDUCATIONAL SESSION

SPEAKERS

TRACK

Improving Quality Through Data-Driven Analytics

Tamara Lim, DO, MPH, FAAP, FAIHM, Medical Director and Senior Vice President of Quality & Clinical Excellence; Charles Barron, MD, Chief Medical Officer; Cynthia Young, RN, BSN, VP of Nursing & Clinical Operations; Monica Moreno, Quality Analyst, Aunt Martha's Health & Wellness; Leah Dafoulas, MPH, Director of Clinical Transformation, Azara Healthcare



Building A Successful Registration & Billing Department

Rachel Maze, BBA, CPC, Revenue Cycle Director, Shawnee Health



Prevention and Management of Behavioral Escalation

Ashley Allen, LCSW, Senior Director of Program Analysis, Heartland Alliance Health; Gab Sauder, MSN, DNP, CPNP-PC, Sr. Director of Health Center Planning & Operations, Heartland Alliance Health



No Wrong Door: Expanding Social Determinants of Health Services at Erie Family Health Centers

Lacey Johnson, MPH, Senior Manager Care Coordination and Navigation Services, Erie Family Health Centers; Moncerrat Llamas, Social Drivers of Health Coordinator, Erie Family Health Centers



Securing the Future of DEI: Conditions, Strategies, and Sincerity

Darrie Matthew Burrage, Senior Consultant, Integrated Work



Public Health Dental Hygienists: Closing the Access to Care Gap

Laura Scully, CDA, RDH, PHDH, CDP, MS, Public Health Dental Hygienist Trainer, Illinois Dental Hygienists' Association





GALLERY OF SUCCESS

TITLE

PRESENTERS

Patient Voice: Incorporating Qualitative Patient Feedback into System Transformation & Improvement

Molly McGown, Manager of Evaluation, Access Community Health Network; Rachel Nagengast, Program Specialist, Access Community Health Network

Connection to Care: Lessons Learned from Engaging FQHCs to Improve HIV Service Delivery

Iana Amiscaray, MEd, Program Manager, AIDS Foundation Chicago; Kim Hunt, MUPP, MPP, Executive Director, Pride Action Tank/Senior Director, Policy & Advocacy Operations, AIDS Foundation Chicago

Workplace Wellness Beyond COVID

Melissa Duplantis, PsyD, Chief Behavioral Health Officer, Chicago Family Health Center

Driving Employee Engagement to Increase Joy Within the Workplace

Latasha Kelley, MBA, HRM, Director of Human Resources, Chicago Family Health Center; Javier Alaniz, HR Manager, Chicago Family Health Center

Why Chart Preparation Matters in the Dental Setting

Margarita Johnson, Dental Manager, Chicago Family Health Center

Preventing Tipping Points in High Comorbidity Patients: A Lifeline from Health Coaches

Ilana Mittleman, MPH, Project Manager, Clinical Directors Network

Clinical Integration in an Urban FQHC

Ian Jasenof, MD, MHA, CPE, Chief Medical Officer, Mile Square Health Center; Nathan Stackhouse, MD, Associate Chief Medical Officer, Mile Square Health Center

Better Together: Results at the Intersection of Healthcare & Housing Services

Jen Swoyer, DO, Chief Medical Officer & Chief Population Health Officer, Pillars Community Health; Shannon Goold, LCSW, Chief Program Officer, BEDS Plus

Digital Intervention Reduces Disparities in Well-Child Visits and Immunizations

Jaimie Bubb, RN, BSN, MMI, Customer Solution Manager, QliqSOFT



GALLERY OF SUCCESS

TITLE

PRESENTERS

Leveraging Data to Build a Population Health Program

Erin Howes, Director of Quality Improvement, PrimeCare Community Health, Inc.

Increasing Patient Experience Feedback via Text Campaigns

Colleen Murphy, MPH, Quality Improvement Specialist, PrimeCare Community Health, Inc.

The Patient Health Questionnaire-9 & Initiation of Care for Depression in Adults in Primary Care

Meghan Shackleton, DNP, MS, APRN, FNP-C, Nurse Practitioner, Shawnee Health

Improving Maternal Health Equity and Outcomes: Stakeholder Driven Tools & Technology

Jena Wallander Gemkow, MPH, BSN, RN, Research Associate, AllianceChicago; Ta-Yun Yang, MS, Clinical Data Manager, AllianceChicago; Nivedita Mohanty, MD, MS, Chief Health Impact Officer, AllianceChicago; Rachel Caskey, MD, MAPP, Physician, University of Illinois at Chicago; Sadia Haider, MD, MPH, Associate Professor, Rush University

REALity vs. Review of Medication & Problem Lists

Jodi Simon, DrPH, MS, Co-Principal Investigator, AllianceChicago; Jeff Panzer, MD, MS, Co-Principal Investigator, AllianceChicago; Abbey Ekong, MA, Research Manager, AllianceChicago; Katherine Wright, PhD, MPH, Data Analyst, Northwestern University

Impact of TELEhealth on Diabetes CARE Management During the COVID-19 Pandemic

Jodi Simon, DrPH, MS, Co-Principal Investigator, AllianceChicago, Alice Eggleston, PA-C, MPH, Clinical Research Scientist/Co-PI, AllianceChicago; Dana Bright, Associate Director for Research Operations/Project Manager, AllianceChicago; David Liss, Health Services Research Scientist/Data Scientist, AllianceChicago; Ta-Yun Yang, MS, Clinical Data Manager, AllianceChicago

Studying Advanced Rooming Through Observations

Jodi Simon, DrPH, MS, Co-Principal Investigator, AllianceChicago; Jeff Panzer, MD, Physician Innovator, AllianceChicago; Seun Olatunbosun, MPH, Research Manager, AllianceChicago; Maggie Hamielec, MPH, Research Coordinator, AllianceChicago; Aesha Patel, DNP-FNP, Clinical Director of Innovation & Transformation, Tapestry 360 Health