Suggested Topics 2021

Hot Topics

• Health Equity and Eliminating Racial Disparities
• Lessons Learned from the COVID-19 Crisis
• Strategic Planning
• State/FQHC Partnerships
• APM Care Transformation
• COVID Testing/Vaccination Experiences
• Value Based Care
• Behavioral Health Integration – Adults Versus Children (Difference)
• Social Determinants of Health
• Opioid/Substance Use Disorder
• Integrated Health Homes Intensive Case Management
• Recovery-Oriented Systems of Care
• State Health Policy Developments
• 340B
• Health System Transformation
• Telehealth Technology + Workflows
• Patient Care During a Global Pandemic
• HCCN

Clinical

• Reproductive Health and Contraceptive Care
• Medicated Assisted Recovery
• Patient Monitoring under Technology
• Diabetes Management
• Community Health Workers
• Developing an MAT Program
• Provider Wellness/Burnout Prevention
• Oral Health Integration
• Ending the HIV Epidemic - HIV/PrEP Implementation
• Team Integration Best Practices (Clinical + Admin)
• Behavioral Health Quality Metrics Reporting; Scheduling Models at FQHCs
• Patient Engagement
• Care Coordination, Patient Retention
• Health Literacy Strategies
• Physician Engagement
Executive Management
- Improving Workplace Productivity + Culture
- Compliance – Clinical, Operations, FTCA, EHR and RX
- Medicaid Issues + Other State Health Policy Development
- Senior Management/Board Communication
- Population Health Management in Analytics
- Hospital Relations
- HRSA Program Requirements + Site Visits
- PCMH
- Promoting Interoperability
- Leadership Development + Succession Planning

Finance/Accounting
- Value Based Care
- Managed Care Credentialing + Privileging
- Payment Reform, Payment Model Systems, Alternative Payment Methodologies
- Auditing
- Revenue Cycle Management
- Federal Grants Outside of 330 Collaboration
- Financial Best Practices
- Claims Data Collection + Analysis
- Billing 101 – Encounter vs Fee for Service
- Billing Visits and UDS Relationship
- Understanding Grants Management
- FFR Drawdown

Human Resources
- Diversity, Equity, and Inclusion in the Workforce
- Instilling Joy in the Workplace
- Hiring Credentialing + Privileging
- Preventing Staff Burnout
- Clinical Workforce Recruitment + Retention
- Employee Engagement
- Onboarding
- HR Best Practices
- Employment Law Updates

Operations
- Contract Management
- Patient Satisfaction
- Becoming a Provider of Choice
- Risk Management
• FQHC 101
• Leveraging Technology to Reach the Underserved
• Workflow (Admin/Clinical collaboration and best practices)

**Information Technology**

• Remote Patient Monitoring
• EHR Reporting + Quality Measures
• Data Sharing Platforms – Best Practices + Benefits
• Collecting + Analyzing Clinical Quality Improvement Data
• IT Management Issues – Security, Compliance
• HIT Legalities in Illinois
• Patient Privacy + Data Security
• Telehealth Best Practices
• OIG IT Audits + EHR
• Using Data to Become a High-Performing Health Center

**Community Board Members**

• Advocacy 101 – Community Board Advocacy + Involvement
• Understanding Your Role as a Community Board Member + How it Relates to Community Health
• Payment Reform Incentives + Board Relevance
• Communicating the Value of FQHCs
• Board Recruitment + Retention
• Board Member Participation + Governance